

## **FOOD BANK / HOME DELIVERED MEALS (CONGREGATE MEALS) STANDARDS OF CARE**

### **DEFINITION**

Funding for Food Bank/Home Delivered Meals may include:

- The provision of actual food items
- Provision of hot meals
- A voucher program to purchase food
- Personal hygiene products
- Household cleaning supplies
- Water filtration/purification systems, such as faucet/pitcher/refrigerator in communities where issues with water purity exist

No funds can be used for:

- Permanent water filtration systems for water entering the house
- Household appliances
- Pet foods
- Other non-essential products

Food vouchers/gift cards are to be restricted from the purchase of tobacco or alcohol products. No direct payment to clients to purchase food is allowed. This category includes the provision of actual food, prepared meals, or food vouchers to purchase prepared meals. This category also includes the provision of fruit, vegetables, dairy, canned meat, staples, and personal care products in a food bank setting.

On-site/Home Delivered Meals:

Provision of prepared meals or food vouchers for prepared meals, in either a congregate dining setting or delivered to those who are homebound due to their HIV infection and cannot shop for or prepare their own food. This service includes the provision of both frozen and hot meals.

### **STANDARD OF CARE**

#### Hiring Standards

- All program staff should meet Texas Department of State Health Services (DSHS) Standards of Care requirements for staff qualifications.

#### Training Standards

- All program staff should abide by the Texas Department of State Health Services (DSHS) Standards of Care requirements for training.

#### Job Performance Standards

- All program staff should abide by the DSHS Standards of Care requirements for job performance.



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### Reporting

- All program staff should abide by the Texas Department of State Health Services Standards of Care requirements for reporting.