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DATE: 03/20/2018

SUBJECT: RECEIVE AND FILE THE AUDITOR'S REPORT FOR THE TARRANT COUNTY SHERIFF'S COMMISSARY OPERATIONS FOR FISCAL YEAR 2016

COMMISSIONERS COURT ACTION REQUESTED:

It is requested that the Commissioners Court receive and file the Auditor's Report for the Tarrant County Sheriff's Commissary Operations for Fiscal Year 2016.

BACKGROUND:

In accordance with Texas Local Government Code Section 351.0415, "Commissary Operation by Sheriff or Private Vendor", the Auditor's Office examined the Tarrant County Sheriff's Office commissary operations for Fiscal Year 2016.

As required by Texas Government Code 511.016, the Auditor's Office forwarded the audit report and a Jail Operations Summary of Revenues and Expenditures to the Texas Commission on Jail Standards.

FISCAL IMPACT:

There is no direct fiscal impact associated with this item.

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	SUBMITTED BY:	Auditor's Office	PREPARED BY:	S. Renee Tidwell
			APPROVED BY:	



TARRANT COUNTY TARRANT COUNTY ADMINISTRATION BUILDING - ROOM 506 100 E. WEATHERFORD FORT WORTH, TEXAS 76196-0103 817/884-1205 Fax 817/884-1104

S. RENEE TIDWELL, CPA COUNTY AUDITOR rtidwell@tarrantcounty.com CRAIG MAXWELL FIRST ASSISTANT COUNTY AUDITOR cmaxwell@tarrantcounty.com

March 2, 2018

The Honorable Sheriff Bill Waybourn The Honorable District Judges The Honorable Commissioners Court Tarrant County, Texas

Re: Auditor's Report - FY2016 Commissary Operations

SUMMARY

In accordance with Texas Local Government Code Section 351.0415, "Commissary Operation by Sheriff or Private Vendor", the Auditor's Office examined the Tarrant County Sheriff's Office commissary operations for FY2016. Specifically, we reviewed general ledger receipt and disbursement accounts as shown on the attached financial statement and found that the commissary accounts fairly represent the Sheriff's Office commissary operations as of September 30, 2016.

Our review was limited in scope due to the manual nature of the inventory process and the lack of historical data recorded in Dbase, the system used to record money to the inmate trust accounts. During our review, we observed that controls over financial transactions were not adequate. This condition was previously reported in the Exit Review of the Sheriff's Office presented to Commissioners Court on June 20, 2017. The Sheriff's Office has recently implemented a new inmate banking system. The Sheriff's Office anticipates that the new inmate banking system will eliminate various manual processes historically used by the Money Confinement Room officers. The new system should provide adequate financial controls, including segregation of duties, to mitigate the risk of lost funds and also provide historical financial data. We will evaluate and test these controls during our audit of FY2017 Commissary Operations.

We also observed that controls over inventory purchased with commissary funds were not adequate. We discussed this observation with management. Attached is the Sheriff's response.

BACKGROUND

Local Government Code Section 351.0415 requires that the auditor verify the accuracy of the jail commissary accounts and report the findings to the Commissioners Court. The auditor is also required to provide a copy of the audit no later than the 10th day after completing the audit to the Commission on Jail Standards per Texas Government Code Chapter 511.

Auditor's Report – FY2016 Commissary Operations Page 2 of 3

Local Government Code also states that the Sheriff or his designee shall accept new bids for commissary suppliers every five years. Tarrant County Commissioners Court approved Keefe Commissary Network (Keefe) as the primary vendor. The term of the current contract is February 1, 2015 to January 31, 2016 and allows for four additional 12-month terms, including continuation of services on a month-to-month basis. Subsequently, the commissary contract was rebid in 2017 resulting in a new contract with Keefe with an initial term of October 1, 2017 through September 30, 2018.

OBSERVATION AND RECOMMENDATION

Controls over inventory purchased with commissary funds were not adequate.

Background

Inventory purchased with commissary funds is stored in the Sheriff's commissary warehouse located at Resource Connection. Upon receipt of an order, the warehouse manager prepares the items to be delivered and enters the order into SAP so that the cost of the items is charged to the correct cost center, i.e. jail. Typically, the order is delivered to the appropriate jail location on the same day the items are requested.

Observations

We selected 10 items recorded in the Sheriff's commissary inventory and performed a physical count of each item. Six items, totaling more than \$6,000, did not match the quantities recorded in SAP. We also observed that 33% of the total commissary inventory expenses were recorded on September 28, 2016, just before the County's year end. This condition occurred because orders were not always entered into SAP when inventory was transferred to a jail.

We also observed the following:

- 1. Documentation supporting the chain of custody of inventory transferred to the jails did not always exist. Although most orders are documented by an order form, at times the warehouse officer transfers inventory based on a phone order. In these cases, no documentation exists describing the inventory transferred to a jail.
- 2. There is not a documented methodology for charging clothing items, such as shoes, boots, and inmate coveralls, to the various cost centers. Clothing items are not usually stored at the warehouse. Upon receipt, the warehouse officer ships clothing items to the Laundry Center at the Resource Connection for distribution to the jails. Since there is no documented methodology, the warehouse officer judgmentally charges each jail, or cost center, an amount based on what he believes was delivered to the jail.
- 3. Documented procedures related to inventory purchased with commissary funds do not exist.

Since there is no independent management oversight of inventory, a significant risk for theft and loss exists due to these conditions. Specifically, inventory items can be easily stolen and recorded in SAP as an expense.

This condition was also included in the FY2014 and FY2015 Commissary Operations audit reports.

Auditor's Report – FY2016 Commissary Operations Page 3 of 3

Recommendations

Inventory transferred to jails should be clearly documented by a material order. At least weekly, material orders should be entered into SAP rather than waiting until year end. The warehouse manager should also implement procedures to document the transfer and receipt of inventory. For example, the person receiving the inventory could sign a copy of the SAP-generated Goods Receipt (GR) or Goods Issue (GI) document confirming receipt of the items. In accordance with the County's records retention schedule filed with the State of Texas, copies should be maintained at least for the current fiscal year plus three years.

Management should also document procedures related to inventory purchased with commissary funds. These procedures should also include periodically testing the inventory balances recorded in SAP by management other than the warehouse manager. Additionally, a documented methodology should be implemented on expensing clothing items to correctional centers so that expenses can be tracked accurately in SAP.

CLOSING REMARKS

We appreciate the assistance and cooperation of the Sheriff's Office staff during our review. Please call me if you have any questions regarding the contents of this report.

S. Repee Tidwell, CPA

County Auditor

- Attachments: Commissary Operations Summary of Cash Receipts and Disbursements, FY2016 Management Response Letter to Texas Commission on Jail Standards
- Distribution: David McClelland, Chief of Staff Mike Gravitt, Captain
- Audit Team: Kim Trussell, Audit Manager Matt Jones, Senior Internal Auditor Ky J. Stafford, Internal Auditor

TARRANT COUNTY SHERIFF'S OFFICE COMMISSARY OPERATIONS

Summary of Receipts and Disbursements Fiscal Year Ended September 30, 2016

Beginning Fund Balance, October 1, 2015

\$ 2,800,567

Receipts:							
Commissary Income	\$	1,688,380					
Auction Proceeds		10					
Interest Income		13,937					
Prior Year Reimbursement		-					
Total Receipts			\$ 1,702,328				
Disbursements:							
Salaries & Benefits	\$	697,675					
Bedding & Clothing		247,874					
Jail Indigent Supplies		61,217					
Non-Tracked Equipment		132,360					
Recreation		62					
Personal Hygiene		29,195					
On-Line Service (Law eBooks)		15,465					
Supplies		12,340					
Equipment		471					
Equipment Maintenance		1,969					
Subscriptions		5,809					
Telephone - Basic		960					
Asset Depreciation Expense		2,073					
Commissary Inventory Variance		(1)					
Total Disbursements			\$ 1,207,469				
Receipts Over Disbursements	\$	494,859					
Ending Fund Balance, September 30, 2016	\$	3,295,426					

TARRANT COUNTY SHERIFF'S OFFICE JAIL OPERATIONS

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Summary of Revenues and Expenditures For the Fiscal Year Ended September 30, 2016

Revenues:									
	Prisoner Care	\$	254,720.00						
	Payphone Commission		1,030,000.00						
	Social Security Incentive		74,000						
	MHMR		2,638,203						
	LEOSE Education Funds		2,714						
	Total Revenues			\$	3,999,637				
Expenditures:									
	Salaries & Benefits	\$	63,168,819						
	Contracts		6,928,119						
	Buildings		7,338,836						
	Materials & Supplies		1,231,364						
	Capital Outlay		18,060						
	Court Costs		780						
	Travel-Education		19,069						
	Other		77,139						
Total Expenditures					78,782,186				



TARRANT COUNTY

OFFICE OF THE SHERIFF BILL E. WAYBOURN

Bill Waybourn Sheriff O| 817.884.3098 F| 817.212.6987 Plaza Building 200 Taylor Street Seventh Floor Fort Worth, Texas 76196

March 13, 2018

S. Rene Tidwell, CPA County Auditor 100 E. Weatherford Street Fort Worth, Texas 76196

RE: Response to Auditor's Report – FY2016 Commissary Operations

Ms. Tidwell:

I would like to thank you and your audit team for such a thorough review of the Commissary Operations and the procedures surrounding the commissary. We have reviewed your observations and recommendations with the audit team, and with our team here at the Tarrant County Sheriff's Office. We will look at the feasibility of implementing your recommendations as it is our goal to be as transparent as possible when dealing with the citizen's trust that has been given to us.

Again, thank you and your audit team for the effort and professionalism you have put into this report. I look forward to working with your office in future.

At Your Service.

DAVID MCCLELLAND, ON BEHALF OF BILL E. WAYBOURN, SHERIFF TARRANT COUNTY, TEXAS



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S. RENEE TIDWELL, CPA COUNTY AUDITOR rtidwell@tarrantcounty.com CRAIG MAXWELL FIRST ASSISTANT COUNTY AUDITOR cmaxwell@tarrantcounty.com

March 6, 2018

Texas Commission on Jail Standards Attn: Brandon Wood, Executive Director P.O. Box 12985 Austin, Texas 78711-2985

Re: Commissary and Jail Operations, FY2016

Dear Mr. Wood:

In accordance with Texas Local Government Code Section 351.0415, *Commissary Operation by Sheriff or Private Vendor*, we examined the Tarrant County Sheriff's Commissary Operations for the fiscal year ended September 30, 2016. As required by Texas Government Code, Chapter 511.016, *Commission on Jail Standards*, attached is a copy of the audit report dated March 2, 2018.

Since we have completed the FY2016 Comprehensive Annual Financial Report (CAFR), also attached is the Jail Operations Summary of Revenues and Expenditures report. The amounts reported in the CAFR have been audited by Tarrant County's independent auditors.

Sincerely,

S. Renée Tidwell, CPA County Auditor

- Attachments: Auditor's Report FY2016 Commissary Operations Commissary Operations, Summary of Cash Receipts and Disbursements Jail Operations, Summary of Revenues and Expenditures
- Distribution: Bill Waybourn, Sheriff David McClelland, Chief of Staff Mike Gravitt, Captain
- Audit Team: Kim Trussell, Audit Manager Matt Jones, Senior Internal Auditor Ky J. Stafford, Internal Auditor