



## Electronic File Service Providers (EFSP) Contact Information

To our filing community:

We all have trepidation as January 1<sup>st</sup> and the efilings mandate draws closer. Recognizing that we are all in this together, our office has compiled a support contact list of the certified EFSP's (as of December 20<sup>th</sup>). It is our hope the information will enable filers to quickly contact their provider and remedy issues. The County Clerk's office is not in a position to troubleshoot submittal issues. Reaching out to the County Clerk will often delay resolution, and the successful processing of the case into Tarrant County's case management system. Our interest lies solely in our collaborative success, so we hope the information below is helpful.

For errors resulting directly from the EFILETEXAS website, they need to reach out to **Tyler**.

For errors or issues with the submission of documents, they need to reach out to their **EFSP**.

The certified EFSPs are on the EFILETEXAS.gov [http://efiletexas.gov website](http://efiletexas.gov). There the filer can evaluate services and costs.

## EFSP List as of 12/19/2013

Provider	Website	Support Phone	Email
File & ServeXpress	<a href="http://www.fileandservexpress.com">www.fileandservexpress.com</a>	877-433-4533	<a href="mailto:info@fileandservexpress.com">info@fileandservexpress.com</a>
filetime	<a href="http://www.filetime.com">www.filetime.com</a>	800-658-1233	<a href="mailto:support@filetime.com">support@filetime.com</a>
eLawServices	<a href="http://www.elawservices.com">http://www.elawservices.com</a>	800-943-4085	<a href="mailto:info@elawservices.com">info@elawservices.com</a>
ProDoc	<a href="https://www.prodocefile.com">https://www.prodocefile.com</a>	800-759-5418	<a href="mailto:efile-manager@thompsonreuters.com">efile- manager@thompsonreuters.com</a>
MyFileRunner	<a href="http://www.myfilerunner.com">http://www.myfilerunner.com</a>	800-908-5110 or 512-266-7182	<a href="mailto:support@myfilerunner.com">support@myfilerunner.com</a>
EFILETEXAS	<a href="http://eFile.TXCourts.gov">eFile.TXCourts.gov</a>	855-839-3453	<a href="mailto:support@eFileTexas.gov">support@eFileTexas.gov</a>
iDocket	<a href="http://www.iDocket.com">www.iDocket.com</a>	1-800-iDocket	<a href="mailto:support@iDocket.com">support@iDocket.com</a>