TARRANT COUNTY DRO CHILD SUPPORT SERVICES MONITORING PROGRAM 200 E. Weatherford, 2nd Floor, East Wing, Fort Worth, TX 76196

OUT-OF-POCKET HEALTHCARE EXPENSES - UNREIMBURSED Supporting Documentation

This section applies if the Non-Custodial Parent is ordered to pay a portion of the subject child(ren)'s health care expenses.

As the Custodial Parent, you are responsible for maintaining well-documented and organized records of the amounts expended for each subject child's health care expenses. In this section a list of documents needed to show proof of health care expenses and a method to track your child(ren)'s health care expenses using an Excel spreadsheet or Word document will be provided. The Non-Custodial Parent must owe more than \$500 in unreimbursed medical expenses for this office to attempt enforcement.

Required Documentation: Health Care Expenses

Create file folders to store documents relating to the subject child(ren)'s health care expenses. The Domestic Relations Office Child Support Monitoring Program (hereinafter DRO/CSMP) requires the following documentation:

- Physician's Statement. Usually, this is the receipt given to you at the doctor's office at the time of services.
 The Physician's Statement must clearly state the (a) Patient's Name; (b) Date of Services; and
 (c) Patient's Payment. NOTE: Credit card receipts without billing statement will not be accepted.
- 2. For prescriptions, keep copies of the prescription labels <u>OR</u> obtain a Patient History printout from your Pharmacy.
- 3. If you have an ongoing expense like braces, please provide the full contract with monthly payment obligation and the final statement showing paid in full.
- 4. Proof of payment can consist of copies of the (a) credit card receipts; (b) debit card receipts; (c) cancelled checks, (not the carbon copy); and/or (d) bank statements for automatic withdrawals. Bank statements must clearly identify the Payee. Any receipts must be attached to the corresponding billing statement from the health care provider.

Tracking the amounts expended for the subject child(ren)'s health care expenses

The DRO/CSMP requires you to keep track of each subject child's health care expenses. Please utilize the spreadsheet provided at the end of this section or re-create the spreadsheet using either Excel or Word. If you set up the spreadsheet on your computer, you must set it up to look exactly like the example shown below. It is important that you list each expense separately in chronological order by the Date of Services. For example, if you take all 3 subject children to the doctor on the same day, list them separately on the spreadsheet; if you get 3 prescriptions filled on the same day, list them separately on the spreadsheet. Create a separate spreadsheet/Word document to track any reimbursements you receive from the Non-Custodial Parent.

The DRO/CSMP strongly recommends you update this spreadsheet each time a health care expense is incurred for a child. Keeping your spreadsheet up to date at all times will prevent any unnecessary delays in scheduling a Child Support Review conference or filing legal action.

If your order does not provide a specific timeline, the DRO/CSMP strongly recommends you give the Non-Custodial Parent notice at least once a month. Below are several methods for notifying the Non-Custodial Parent:

- 1. Appclose, Our Family Wizard, or email this method must be ordered by the court
- 2. If the court did not order the parties to use Our Family Wizard, the DRO/CSMP requires you to send the following items to the Non-Custodial Parent by **certified mail:**
 - a. A copy of the spreadsheet
 - b. A cover letter notifying the Non-Custodial Parent of his/her portion; and
 - c. Copies of the documentation listed above under the section entitled Required Documentation

If the certified mail is returned to you unclaimed, DO NOT open it. You may follow-up by providing additional copies using, either first class mail, email, or hand-delivery.

Documents provided to the DRO/CSMP

If this office begins the process of a Child Support Review or initiating legal action, you will be given a maximum time of **two weeks** to submit the following items to the DRO/CSMP at the mailing address provided above:

- 1. If you were ordered to use Appclose, Our Family Wizard or email, send the DRO/CSMP copies of any notices sent to the Non-Custodial Parent regarding health care expenses, including any attachments (proof).
- 2. If you are not ordered to use Appclose, Our Family Wizard, or email send the DRO/CSMP the following documents:
 - a. Copy of your cover letter to the Non-Custodial Parent
 - b. Copy of your spreadsheet
 - c. Copies of the documentation listed above under the section entitled Required Documentation
 - d. Copies of the postmarked Certified Mail receipt and/or any unopened, unclaimed certified mail.

Sample Spreadsheet

In this example, the Non-Custodial Parent is ordered to pay fifty percent (50%) of the subject children's health care expenses:

Count	Date of	Durnoso	Child	Amount Paid by Custodial Parent	Date Copy Last Sent to Non-Custodial Parent
<u>Count</u>	<u>Services</u>	<u>Purpose</u>	<u>Child</u>	<u>Custodiai Parent</u>	Non-Custodiai Parent
1	10-21-10	medical care	Jeff	\$250.00	11-1-10
2	10-21-10	prescription	Jeff	180.00	11-1-10
3	10-28-10	orthodontic	Kay	500.00	11-1-10
4	11-14-10	vision care	Jeff	690.00	12-1-10
Total amount paid by Custodial Parent					2120.00
Non-Custodial Parent's percentage owed (50%)				\$	1060.00
Amount paid by Non-Custodial Parent				\$	50.00
*Balance due from Non-Custodial Parent				\$	1010.00

^{*} NCP must owe > \$500 to seek enforcement from our office

Label your supporting documentation to match the **Count** on your spreadsheet, i.e.:

- any documents supporting Count 1 must be labeled #1
- any documents supporting Count 2 must be labeled #2
- any documents supporting Count 3 must be labeled #3 etc.

****** NOTICE TO THE CUSTODIAL PARENT ******

The Non-Custodial Parent must owe more than \$500 in unreimbursed medical expenses for this office to attempt enforcement. You may seek assistance from a private attorney at any time for help with unreimbursed medical expenses.

If the Non-Custodial Parent owes reimbursement for health care expenses, it is <u>VERY IMPORTANT</u> that you submit your medical packet to this office in the format and timeperiod set out below.

If this office begins the process of a Child Support Review or initiating legal action, you will be given a maximum time of <u>TWO WEEKS</u> to submit the medical packet to the DRO/CSMP at the mailing address provided above. Therefore, it is imperative that you keep records of each subject child's health care expenses up to date at all times.

Medical packets must be submitted in the exact format shown below. Any medical packets that are not properly prepared will be returned to you and the DRO/CSMP will NOT include any requests for reimbursement in its legal proceedings.

If a final order is signed without addressing reimbursement for health care expenses existing at the time of the order, the Court may later rule you <u>WAIVED</u> your right to collect reimbursement from the Non-Custodial Parent.

These are the minimum requirements. If your case goes to litigation, additional information may be required.

To complete this document, <u>EITHER</u> print out this page and hand-write the information (make additional copies of this page as needed) <u>OR</u> copy and paste this spreadsheet onto a blank Word document; type the information directly onto the document (edit to add additional rows as needed); and save the finished spreadsheet on your computer as a Word document. Don't forget to print and send your spreadsheet along with proof to NCP.

NCP Name:		CP Name:						
OAG No.:		Child Supp	Child Support Acct#:		Cause No.:			
**	ist each health care	exnense in order hy	Date. List each hea	ılth care expense sepa	rately **			
				Amount Paid by	Date Copy Last			
Count	Date of Services	Purpose	Child	Custodial Parent	Sent to NCP			
			_					
			•					
Total amo	unt paid by Custod	ial Parent (CP)		\$				
NCP's port	ion – 50% (or amo	unt specified in order) of the above	\$				

Total amount paid/reimbursed by Non-Custodial Parent (NCP)



AUTHORIZATION TO USE OR DISCLOSE PROTECTED HEALTH INFORMATION

	:				
CP/Obligee	ename.				
use or discle entirety be	ose an individual's protec	ermit a covered entity (as s ted health information. Ind e all the sections that apply	ividuals completing thi	s form should read the	e form in its
Information	regarding patient for wh	om authorization is made (s	separate authorization	is required for each pa	tient):
Full Name:			_ Date of Birth:		
Address:					
		<u> </u>			
Information	regarding covered entity	authorized to disclose this	information:		
Address: 20 Phone: 817		Services/Local Rule 991 t, 2 nd Floor East, Fort Worth	ı, Texas 76196		
Information	n regarding person or enti	ty who can receive and use	this information:		
	ant County Child Support DURT AND ALL NECESSAR\				
Name:				'S	
Address	D REPRESENTATIVE	City:		7in Codo:	
Address:		City:	State:	zip Code:	<u>—</u>
Phone: ()	Fax :			
Services will the medica	I seek reimbursement for lexpenses in Cause <u>No.</u> ormation to be disclosed Medical Record from/_ Entire Medical Record, inc	t the request of the unders r the incurred medical expe regarding the incurred med /to the present luding patient histories, office onsults, billing records, insura	nses. This authorizatio dical expenses: e notes (except psychoth	n is limited to the purs erapy notes), test result	uit of s, radiology
•	Other:				



Include: (Indicate by <i>Initialing</i>)					
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individual signing this form agrees and acknowledges as follows:					
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deadlines regarding the individual's claims for reimbursement for t					
	cate: Month:	D	av:	Year:	
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	nformation relating	g to DRU	JG, ALCO	HOL, and SUBS	ΓΑΝCΕ
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information to the person or entity indicated herein.					
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information disclosed pursuant to this authorization may be subject		-			er be
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authorization upon request.	e the individual wi	та сору	y OI this s	signed	
tify that I personally consented to all medical treatment covered his Authorization.	l by this Authoriz	ation o	n behalf	of the patient	named
ent/Legal Representative:	Date:	/	/	_	
ent/Legal Representative Printed Name:					
gal Representative, relationship to Patient:					
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• • • • • • • • • • • • • • • • • • • •	•	itted di	seases,	and drug, alco	hol or
stance abuse, and mental health treatment. See TEX. FAM. COD	E § 32.003.				
ature of Minor Patient (if applicable):	Date:	/	/	_	
ti er er ga ir as	Drug, Alcohol, or Substance Abuse Records HIV/AIDS-Related Information (Including HIV/AIDS TO Mental Health Records (Except Psychotherapy Note) Genetic Information (Including Genetic Test Results) Notividual signing this form agrees and acknowledges as follows: Voluntary Authorization: This authorization is voluntary. Treatment applicable) will not be conditioned upon my signing of this authorizeffective Time Period: This authorization shall be in effect until entry deadlines regarding the individual's claims for reimbursement for the Expenses Tracking Sheet(s). If you prefer a specific date to revoke this authorization, please individual to the regist to revoke this authorization except in the Right to Revoke: I understand that I have the right to revoke this alisted above. I understand that I may revoke this authorization except on this authorization. Special Information: This authorization may include disclosure of in ABUSE, MENTAL HEALTH INFORMATION, except psychotherapy not and GENETIC INFORMATION only if I place my initials on the appropriate lines above. In the event the heap types of information, and I initial the corresponding lines in the boinformation to the person or entity indicated herein. Signature Authorization: I have read this form and agree to the use understand that refusing to sign this form does not stop disclosure revocation or that is otherwise permitted by law without my specifinformation disclosed pursuant to this authorization may be subject protected by federal or state privacy laws. Copy of this Authorization: The covered entity is required to provide authorization upon request. If that I personally consented to all medical treatment covered and Representative: Int/Legal Representative Printed Name: al Representative, relationship to Patient: Int/Legal Representative, relationship to Patient: Int/Legal Representative, relationship to Patient: Int/Legal Representative Printed Name: al Representative, and mental health treatment. See TEX. FAM. COD	Drug, Alcohol, or Substance Abuse Records HIV/AIDS-Related Information (Including HIV/AIDS Test Results) Mental Health Records (Except Psychotherapy Notes) Genetic Information (Including Genetic Test Results) dividual signing this form agrees and acknowledges as follows: Voluntary Authorization: This authorization is voluntary. Treatment, payment, enrolln applicable) will not be conditioned upon my signing of this authorization form. Effective Time Period: This authorization shall be in effect until entry of a final judgme deadlines regarding the individual's claims for reimbursement for the incurred medic Expenses Tracking Sheet(s). If you prefer a specific date to revoke this authorization, please indicate: Month: Right to Revoke: I understand that I have the right to revoke this authorization at an listed above. I understand that I may revoke this authorization except to the extent the on this authorization. Special Information: This authorization may include disclosure of information relatin, ABUSE, MENTAL HEALTH INFORMATION, except psychotherapy notes, CONFIDENTIA and GENETIC INFORMATION only if I place my initials on the appropriate lines above. In the event the health information types of information, and I initial the corresponding lines in the box above, I specific information to the person or entity indicated herein. Signature Authorization: I have read this form and agree to the uses and disclosure or understand that refusing to sign this form does not stop disclosure of health informat revocation or that is otherwise permitted by law without my specific authorization or information disclosed pursuant to this authorization may be subject to redisclosure to protected by federal or state privacy laws. Copy of this Authorization: The covered entity is required to provide the individual will authorization upon request. Inty that I personally consented to all medical treatment covered by this Authorization and provide and provide the individual will authorization. Inty Legal Representative P	Drug, Alcohol, or Substance Abuse Records HIV/AIDS-Related Information (Including HIV/AIDS Test Results) Mental Health Records (Except Psychotherapy Notes) Genetic Information (Including Genetic Test Results) Modividual signing this form agrees and acknowledges as follows: Voluntary Authorization: This authorization is voluntary. Treatment, payment, enrollment or e applicable) will not be conditioned upon my signing of this authorization form. Effective Time Period: This authorization shall be in effect until entry of a final judgment and e deadlines regarding the individual's claims for reimbursement for the incurred medical expetexpenses Tracking Sheet(s). If you prefer a specific date to revoke this authorization, please indicate: Month: Double Tyou prefer a specific date to revoke this authorization, please indicate: Month: Double Tyou prefer a specific date to revoke this authorization except to the extent that action on this authorization. Special Information: This authorization may include disclosure of information relating to DRL ABUSE, MENTAL HEALTH INFORMATION, except psychotherapy notes, CONFIDENTIAL HIV/AI and GENETIC INFORMATION only if I place my initials on the appropriate lines above. In the event the health information describe types of information, and I initial the corresponding lines in the box above, I specifically autinformation to the person or entity indicated herein. Signature Authorization: I have read this form and agree to the uses and disclosure of the induderstand that refusing to sign this form does not stop disclosure of health information that revocation or that is otherwise permitted by law without my specific authorization or permis information disclosed pursuant to this authorization may be subject to redisclosure by the reprotected by federal or state privacy laws. Copy of this Authorization: The covered entity is required to provide the individual with a copy authorization upon request. If that I personally consented to all medical treatment covered by this Authoriz	HIV/AIDS-Related Information (Including HIV/AIDS Test Results) Mental Health Records (Except Psychotherapy Notes) Genetic Information (Including Genetic Test Results) Moluntary Authorization: This authorization is voluntary. Treatment, payment, enrollment or eligibility applicable) will not be conditioned upon my signing of this authorization form. Effective Time Period: This authorization shall be in effect until entry of a final judgment and exhaustic deadlines regarding the individual's claims for reimbursement for the incurred medical expenses in the Expenses Tracking Sheet(s). If you prefer a specific date to revoke this authorization, please indicate: Month:	Drug, Alcohol, or Substance Abuse Records HIV/AIDS-Related Information (Including HIV/AIDS Test Results) Mental Health Records (Except Psychotherapy Notes) Genetic Information (Including Genetic Test Results) Midividual signing this form agrees and acknowledges as follows: Voluntary Authorization: This authorization is voluntary. Treatment, payment, enrollment or eligibility for benefits (as applicable) will not be conditioned upon my signing of this authorization form. Effective Time Period: This authorization shall be in effect until entry of a final judgment and exhaustion of any appella deadlines regarding the individual's claims for reimbursement for the incurred medical expenses in the Medical/Dent Expenses Tracking Sheet(s). If you prefer a specific date to revoke this authorization, please indicate: Month: Day: Year: Right to Revoke: I understand that I may revoke this authorization except to the extent that action has already been take on this authorization. Special Information: This authorization may include disclosure of information relating to DRUG, ALCOHOL, and SUBST ABUSE, MENTAL HEALTH INFORMATION, except psychotherapy notes, CONFIDENTIAL HIV/AIDS-RELATED INFORMATI and GENETIC INFORMATION only if I place my initials on the appropriate lines above. In the event the health information described above includes any of types of information, and I initial the corresponding lines in the box above, I specifically authorize release of such information to the person or entity indicated herein. Signature Authorization: I have read this form and agree to the uses and disclosure of the information as described. I understand that refusing to sign this form adoes not stop disclosure of health information that has occurred prior to revocation or that is otherwise permitted by law without my specific authorization or permission. I understand that information disclosed pursuant to this authorization may be subject to redisclosure by the recipient and may no long protected by federal or state privacy laws