



THE SPOTLIGHT

From Rick Barnes, Tax Assessor-Collector

PURPOSE:

United by a shared commitment to excellence, we are a team of dedicated professionals who serve with joy, respect, and integrity.

TAX OFFICE

MESSAGE *Pages 1 & 3-4*
Progress and the Future

EMPLOYEE

APPRECIATION *Page 2*
Anniversaries and Announcements

MOTOR VEHICLE *Pages 9 & 10*
Registration Tips and Vehicle
Transfers

TAX TALK *Pages 13 & 14*
Exemptions, Minerals, and Dealer SIT



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WELCOME TO THE SPOTLIGHT



A new fiscal year is here—and with it comes fresh energy, renewed purpose, and a clear vision for the future. At the Tarrant County Tax Office, we're stepping into this season with momentum and dedication, building on a strong foundation set over the past nine months.

We've been busy behind the scenes: strengthening core values, investing in professional development, and reinforcing excellence. These efforts have shaped a more responsive, knowledgeable, and energized team—ready to serve you better. Inside this issue, we highlight important topics including our Veterans Day tribute, intriguing fun facts and statistics—like processing around 1,900 webDEALER transactions daily—details on the convenient half payment option for property taxes, and important updates on motor vehicle transactions.

This year, we're focused on:

- Reducing waiting times in our office
- Enhancing communication
- Delivering consistent excellent service

Whether you visit in person, call us, or go online—we're here to make your experience smoother, faster, and more helpful.

Lower Property Taxes Might Be Closer Than You Think! This November, Texas Proposition 13 is on the ballot. If approved, it would raise the homestead exemption from \$100,000 to \$140,000—potentially lowering school district property taxes for homeowners.

Early Voting: October 20–31

Election Day: November 4

**Your vote matters—
Make it count!**



For more voting information
please visit:

www.tarrantcountytx.gov/en/elections

As your Tax Assessor-Collector, I'm proud of what we've accomplished and excited about what lies ahead. We'll continue to grow, adapt, and serve with integrity. Stay informed—subscribe to our Weekly Roundup for updates, resources, and news that matters to you.

Thank you for your trust and support. Welcome to the new fiscal year at your Tax Office, and as the year comes to a close, we want to thank you for being part of our community. Wishing you a Happy Thanksgiving, a Merry Christmas, and a bright, healthy New Year!

Sincerely,

Rick Barnes

Tarrant County Tax Assessor-Collector

A Message from the Tarrant County Tax Office

In January, we made a bold commitment: to strengthen communication, enhance operations, and deliver exceptional public service. Today, we're proud to share that these efforts are making meaningful progress across the Tarrant County Tax Office.

Continued on Page 3



Breanna



Leigh Ann

CELEBRATING EMPLOYEE WORK ANNIVERSARIES THIS QUARTER!

We love celebrating our employees and value their commitment to public service. Collectively, these employees have served over 80 years in the Tax Office.

Celebrating 5, 10, and 20 year milestones in Commissioners Court during the last quarter are:

20 Years:

Sheila Harvey (pictured above, right)

10 Years:

Breanna Gidley (pictured above, left)

Nicole Davis (pictured above, right, center)

Sarah Erby (not pictured)

Lalania Neal (pictured above, right)

Crystal Ramirez (not pictured)

5 Years:

Leigh Ann Blevins (pictured above, center)

Veronica Gonzalez (not pictured)

Congratulations to each of you. We appreciate your commitment, dedication, and leadership.



Sheila

Nicole

Lalania

Announcements & Important Dates

10th of Each Month - Dealer Special Inventory Tax (SIT) Reports and Payment Due

November 27-28, 2025 - County Holiday for Thanksgiving - All offices are closed

November 30, 2025 - First Half Payment Due (Grace Day is December 1, 2025)

December 24-25, 2025 - County Holiday for Christmas - All offices are closed

January 1, 2026 - County Holiday for New Years - All offices are closed

January 31, 2026 - Property Tax Payments Due to Avoid Penalty and Interest; 1st Quarter Payment Due (for accounts with qualifying exemptions)

HEAR IT FROM OUR TEAM:

"I enjoy working here because we have a great staff that makes it enjoyable to come to work every day. We can laugh together, but we work hard as a team to serve the people of Tarrant County. I also appreciate the opportunities for growth, both professionally and personally. It makes you feel valued when your leadership is willing to invest in your success. The retirement ain't bad either!"

Daniel Taylor, Accounting

A Message from the Tarrant County Tax Office, *continued*:

During the final week of September, Mr. Barnes delivered an inspiring address to the management team. He expressed heartfelt gratitude for the team’s outstanding performance, celebrated the achievements of Fiscal Year 2025, and issued a powerful challenge: to aim even higher in Fiscal Year 2026. His words brought clarity of vision and a renewed sense of purpose, energizing the team as we step into the new fiscal year with confidence and resolve.

Internal Growth and Operational Excellence

Inside the Tax Office, we’ve expanded communication through regular team briefings, enhanced data collection, and a continued focus on employee development. Leadership development sessions are now underway, and our management team is embracing the opportunity to grow as leaders—both within the Tax Office and across Tarrant County.

Our Quality Assurance team is actively tracking key performance indicators and building dynamic dashboards to help us measure what matters most. Staff feedback has played a vital role in shaping the budget process, ensuring that resources are aligned with real-world needs and future demands.

Connecting with the Community

This quarter also marked a significant expansion in our public-facing communication. Our outreach on Facebook, Instagram, and LinkedIn continues to grow, supported

by weekly email updates and this quarterly newsletter. Customer feedback is shared promptly with staff, and Mr. Barnes regularly celebrates team members through public “Shout Outs.”

He’s also taken his Tax Talk message beyond the office walls—speaking at events and organizations throughout Tarrant County to connect directly with the community we serve.



Empowering Seniors

Technology and Transparency

We’re pleased to report that the Tarrant Appraisal District’s (TAD) CAD software transition is progressing smoothly. As of October 1, individual property tax bills are available online. The Tiger Team, made up of dedicated stakeholders from TAD, the County, and the Tax Office—is playing a key role in ensuring a smooth launch of the

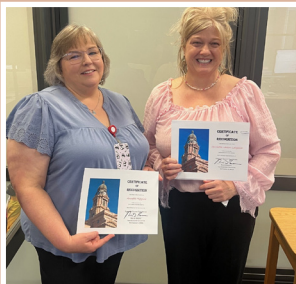
Employee Spotlight on Customer Service



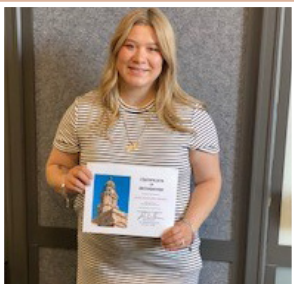
Mayra



Diego



Annette & Charlotte



Julia

new CAD system and adapting to the daily demands of our operations.

We're now finalizing the data merge to process and mail tax statements, with billing expected by the end of October.

Need Help with Your Tax Bill?

If you have questions about your tax bill, visit our website at tarrantcountytx.gov/en/tax or call us at 817-884-1100. In Texas, the Tax Assessor-Collector's office compiles and sends out tax bills based on rates set by taxing entities, then collects payments and distributes funds accordingly.

For questions about exemptions, contact the Tarrant Appraisal District (TAD) at www.tad.org or 817-284-0024. For inquiries about taxing entities (such as cities or school districts), please reach out to them directly. If your question falls outside our scope, our team will gladly guide you to the right place.

Our Commitment to You

Our motto— "Bringing heart to service, and excellence to everything we do"—is more than a slogan. It reflects our deep commitment to serving you with integrity, professionalism, and care.

As Mr. Barnes said:

"The strength of the Tax Office lies in the dedication of our people and the trust of those we serve. I'm proud of how our team handled every challenge with professionalism and care, and I'm equally proud of how we're expanding our engagement with the taxpayers and the public. Every 'Shout Out' from a customer reminds us why we do this work—and inspires us to keep getting better."

We know that our success depends on your trust and support. Thank you for partnering with us as we continue our mission: serving the people of Tarrant County—every transaction, every day.



The holidays are almost here, and our hearts are full! Wishing you a Happy Thanksgiving, Merry Christmas, and a joyful start to the New Year. May your season be safe, happy, and heartwarming all the way through!



Merry Christmas
AND HAPPY NEW YEAR



Don't miss the Weekly Roundup email with helpful info you need to know...
Subscribe Today!



Manager Letty with Diego



Maria & Javier



Empowering Seniors

CORE VALUES AND GUIDING PRINCIPLES

PURPOSE: UNITED BY A SHARED COMMITMENT TO EXCELLENCE, WE ARE A TEAM OF DEDICATED PROFESSIONALS WHO SERVE WITH JOY, RESPECT, AND INTEGRITY.



Here's how we show up every day to serve you and serve each other. We are proud of our Core Values. They guide us in everything we do!



Professionalism

We show up prepared, genuinely committed to serve the public with competence, fairness, and accountability.

Teamwork

We collaborate as a cohesive force bonded by trust, bringing our unique strengths together to pursue our shared Purpose.

Customer Focus

We support our customers with energy, optimism, and encouragement. Our role is not just transactional; it's educational and supportive, helping people navigate complex processes with clarity and confidence.

Dedication

We commit wholeheartedly to our Purpose - embracing continuous learning, growth, and perseverance, going the extra mile, and striving always to do better and to be better.

Servant Leadership

We humbly serve our customers and each other, leading by example, and influencing people positively.

Joy

We find fulfillment and honor in our work, knowing that our efforts add value to our team and enable important public services for the people of Tarrant County.

Respect

We treat people the way we want to be treated – being kind, listening, and valuing others.

Integrity

We do what is right – even when it's hard – by being ethical, lawful, honest, and responsible.

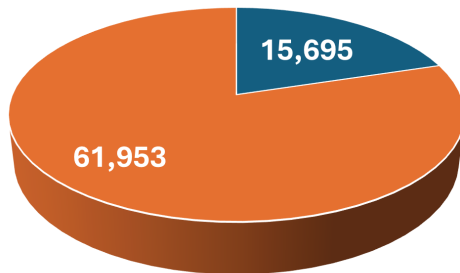
Excellence

We achieve excellence in all we do by providing accurate, efficient, and timely service consistent with our Guiding Principles.

**** Bringing heart to service, and excellence to everything we do. ****

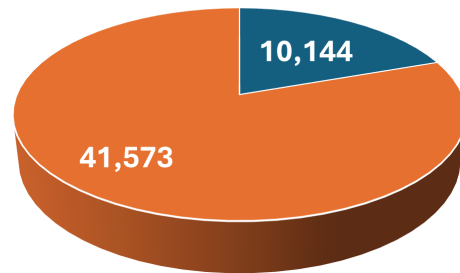
FUN FACTS & STATISTICS

ONLINE/PHONE TRANSACTIONS
JULY 1 - SEPTEMBER 30, 2025



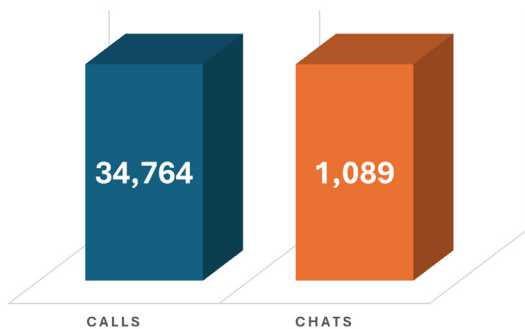
■ Property Tax ■ Motor Vehicle

IN OFFICE TRANSACTIONS
JULY 1 - SEPTEMBER 30, 2025

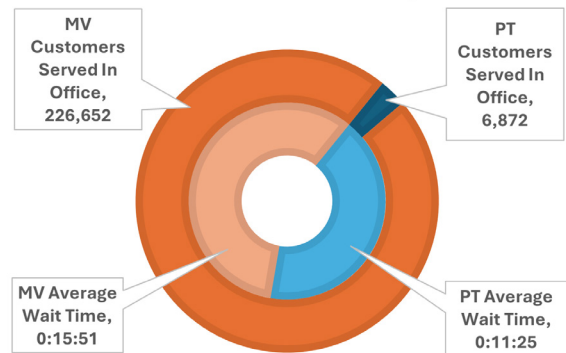


■ Property Tax ■ Motor Vehicle

TAXPAYERS ASSISTED VIA
CALLS/CHATS/EMAILS
JULY 1 - SEPTEMBER 30, 2025



CUSTOMERS SERVED IN OFFICE
JULY 1 - SEPTEMBER 30, 2025



View Online Wait Times: www.tarrantcountytx.gov/en/tax/wait-times.html

PROPERTY TAX HALF PAYMENT OPTIONS:

To Qualify, make at least the first half payment on 2025 taxes by November 30. The payment must be received or postmarked by **November 30, 2025**. Split payment in two! The remaining balance must be received or U.S. postmarked by **June 30, 2026*** to avoid penalty and interest.

*You can choose to make the remaining half payment in one lump sum or in multiple partial payments, as long as the second half is paid in full no later than June 30, 2026. If the second half is not paid by June 30th, 12% penalty and 1% interest will be added and will continue to accrue at 1% per month.



Scan Here to Leave
Feedback on Your
Experience in Our Office

SPOTLIGHT ON EMPLOYEES

CUSTOMER SERVICE WEEK HIGHLIGHTS



NEW EMPLOYEES

HEAR IT FROM OUR TEAM:

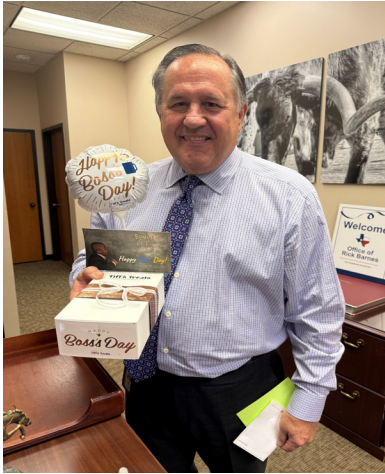
"I really enjoy working here, the people, the purpose, and the atmosphere make it feel less like a job and more like a place where I belong."

Mathew, Motor Vehicle Downtown



SPOTLIGHT ON EMPLOYEES

BOSS DAY HIGHLIGHTS



HEAR IT FROM OUR TEAM:

"I look forward to coming into work because of the great support I get from my team. Leadership has really stepped up to make sure we have the resources we need to be successful and have made it a great environment to work in."

Alex, Quality Assurance



Cup Fun in Arlington



TAAO Conference



Sundae Friday



HEAR IT FROM OUR TEAM:

"Working at the Tax Office has been a great journey for my career and has helped me grow both professionally and personally. Every day brings a new challenge, and I take pride in making sure taxpayers feel confident in the information I provide. One of the most rewarding parts of my job is being able to share my knowledge with every citizen I come in contact with. It's a reminder that what we do really matters."

Vivian, Property Tax Manager

Cutest Pet Contest Congratulations TO OUR CONTEST WINNERS



Ellie Mae (Mae Mae)



Guapo



Plomo Arteaga



9/11 Red White & Blue

MOTOR VEHICLE

STAY AHEAD OF THE CURVE WITH MOTOR VEHICLE NEWS & UPDATES



Amber Wilson,
Motor Vehicle Director

How to Renew Your Texas Vehicle Registration

Learn more about your renewal options below. Amber suggests online services when possible. It is the most popular and most convenient. If you need your registration in a hurry, in person is best.

Most Popular

Renew Online

This is the fastest and most convenient option found here: www.txdmv.gov/motorists/register-your-vehicle.

After renewing online, there is a two-business-day processing hold before your new sticker is printed.

Please allow up to three weeks for your sticker to arrive by mail.

You can renew your vehicle registration up to 90 days before it expires or within 12 months after, as long as you haven't received a ticket for expired registration.

Your expiration month will stay the same.

Renew by Mail

This option is available to vehicle owners who receive a paper renewal notice.

If you did not receive your renewal notice, please call 817-884-1100 for mailing options and a price quote.

Please allow up to three weeks for your sticker to arrive by mail.

When mailing please send the following documents to our main office at 100 E. Weatherford Street, Fort Worth, TX 76196:

- Your renewal notice (keep the owner's section for your records) OR the license plate number and Vehicle Identification Number (VIN).
- A copy of your passing emissions only inspection for gasoline powered vehicles aged 2-24 years old.
- Proof of current liability insurance.
- Payment for all fees listed on the notice. Make check or money order payable to Rick Barnes.

Renew in Person

Visit a branch or subcontractor location to renew in person. Location details are listed on our website:

Branch Locations:

<https://locations.tarrantcountytx.gov>

Subcontractor Locations:

<https://www.tarrantcountytx.gov/en/tax/motor-vehicle/other-registration-renewal-locations.html>

Branch locations are open Monday through Friday, from 8:00-4:30, with closures for County holidays.

Please bring the following with you.

- Your registration renewal notice, your license plate number, your Vehicle Identification Number (VIN), or a prior year's registration receipt.
- Proof of current liability insurance.
- Proof of passing emissions only inspection for gasoline powered vehicles aged 2-24 years old.
- Payment for all fees listed on the notice. Make check or money order payable to Rick Barnes. We also accept cash, debit and credit cards. Please note: a convenience fee will be charged by our credit card processor for debit/credit card payments.

Selling a Car? Protect Yourself by Filing a Vehicle Transfer Notification Form

If you sold a car but did not accompany your buyer to the Tax Office for transfer, protect yourself! Complete the Vehicle Transfer Notification, Form VTR-346, and mail it directly to TxDMV, or complete the form online here:

<https://webdealer.txdmv.gov/title/publicVehicleTransferSearch>

HEAR IT FROM OUR TEAM:

"A SMALL interaction can have a HUGE Outcome. My favorite thing about working for the Tax Department is how quickly I can create a rapport with someone and change the way they feel about coming into the County office."

Carolina, Motor Vehicle Downtown

The online Form VTR-346 is easy and convenient.



You need vehicle details and purchaser information to complete the form.

Texas Department of Motor Vehicles
HELPING TEXANS GO. HELPING TEXAS GROW.

Vehicle Transfer Notification - Vehicle Search

* Indicates Required Field

Vehicle Search

* Plate Number: * VIN (Last 4 Ch):

Current Owner Details (as shown on title):

* Name 1:

Name 2:

Purchasing a Vehicle from a Licensed Texas Dealership

If you have recently purchased a vehicle from a licensed Texas dealership and it has been more than 30 days without confirmation of your tax, title, and license (TTL) processing status, please contact your dealership directly for an update.

If your dealership provides conflicting information, has stopped responding to your inquiries, or fails to complete the transaction within the designated timeframe, it is important to report the issue to the TxDMV Dealer Enforcement Division. This office investigates complaints against licensed motor vehicle dealers in Texas.

Complaints may be filed by both consumers and dealers. For additional information or assistance with enforcement actions, please contact the TxDMV Enforcement Division at (888) 368-4689 or file a complaint online at www.txdmv.gov/complaints.

Strongest Recommendation: Visit a Tax Office With the Buyer

Benefit: This ensures a smooth title transfer process and allows for immediate resolution of any last-minute issues that might arise when submitting the title application. Plus, you will meet some of our friendly and helpful employees!

Provide Your Buyer With These Documents:

- **Properly assigned vehicle title:** Remember, only the owner(s) listed on the front of the title can legally assign it.
- **Completed Application for Texas Title and/or Registration** (Form 130-U).
- Any other necessary documents, such as a power of attorney or an original release of lien

List of Tarrant County Tax Office Locations:

<https://locations.tarrantcountytexas.gov>

THE CAR LOT

GOODBYE PAPER TEMP TAGS, HELLO METAL LICENSE PLATES

Starting July 1, 2025, Texas switched to metal license plates at the time of sale to fight fraud and car theft.

Good News for Car Buyers

For customers purchasing a vehicle from a Texas dealer, you'll experience a welcome change!

You'll now drive away from the dealership with your metal license plates already attached to your new vehicle. And if you're trading in a car, you have choices for your old plates: you can transfer them to your new vehicle, have the dealership handle their disposal, or even keep them as a keepsake.

Dealer-Issued Stickers

Once your tax, title, and license transaction has been processed, the dealership is responsible for providing you with your registration sticker after they process your title transfer with the county tax office. The Dealer will either mail the sticker to you or arrange for in person pickup, depending on their process. If you're waiting on your sticker it's best to check with your dealership first before contacting the tax office.

If your sticker is lost in transit, you may apply for a replacement at your local county tax office for a fee of \$6.50.

The Motor Vehicle Team Shows What Happens When Passion Meets Purpose

More than 2.4 million webDEALER transactions have been processed by our Motor Vehicle team since the inception of webDEALER in 2014, making us second in the State for webDEALER processing. Our specialists are experts and dedicated to a 72 hour turnaround for dealers. In July, webDEALER became mandatory for all dealers. License plates and stickers are now only issued from the dealer.

Never run out of inventory! Dealers can now order plates from the TxDMV's Inventory Management System. Bonded dealers should request by emailing taxsupplyorders@tarrantcountytx.gov.

If you have any questions about these updated processes, please reach out to us!

taxwebdealer@tarrantcountytx.gov



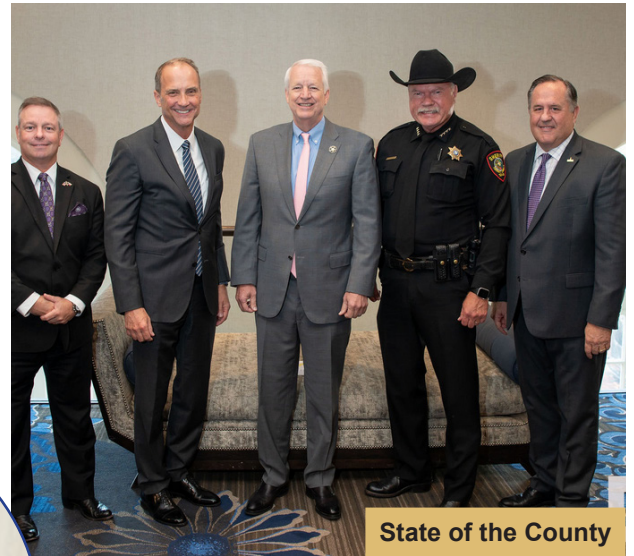
Car buyers should contact the dealership to ask about their registration sticker.

COMMUNITY EVENTS

HEAR IT FROM OUR TEAM:

"I love my job—I genuinely enjoy coming in to work every day. What makes it so rewarding is that no two days are the same. I also really appreciate that we're constantly learning new things. Working at the Tarrant County Tax Office keeps me engaged, challenged, and proud to be part of a team that serves our community."

Melissa, Motor Vehicle Mansfield



State of the County



Empowering Seniors



Empowering Seniors



TIADA Conference



Job Fair in Arlington



Scan here to invite
Tax Assessor-Collector
Rick Barnes to speak at
your next event!



Job Fair in Arlington



Job Fair in Arlington

PROPERTY TAX

TAX TALK TIDBITS... FROM THE PROPERTY TAX DEPARTMENT



Amelia Rice,
Property Tax Director

Exemptions

There is no fee to file an application for an exemption!

What Does An Exemption Do? A homestead exemption removes all or a portion of value from your residence homestead as authorized by the Tax Code or adopted by a local taxing unit and *reduces the amount of taxes you pay*. It can take up to 90 days for an exemption to reflect on your Tax Office property tax account. We urge taxpayers who believe they are eligible for an exemption to apply to their county appraisal district where the property is located.

Qualifying individuals must submit an application to the appraisal district, not the Tax Office, to receive the homestead exemption. Exemption information, property values, ownership and address updates are handled by the appraisal district in the county where the property is located. Tax Office employees are unable to make changes to your account.

Appraisal District contact information for surrounding counties can be found on our website:

www.tarrantcountytexas.gov/en/tax/property-tax/appraisal-district-contact-information

Popular exemptions:

- General Homestead
- Over 65 & Disabled
- Veterans

For properties located in Tarrant County, contact Tarrant Appraisal District to learn more. A homestead exemption can be filed online at www.tad.org/forms/homestead-exemption.

You Can Make a Half Payment on Mineral Accounts

Values are expected to be sent to the Tax Office from Tarrant Appraisal District the last week of November. Bills will be available online the last week of November allowing taxpayers to take advantage of the half payment option.

The Tax Office bills are based on information received from Tarrant Appraisal District (TAD) and nearby appraisal districts in surrounding counties. The appraisal district electronically sends updates to the Tax Office throughout the year. In Tarrant County, the 2025 Mineral Accounts are worked by Capitol Appraisal Group. Helpful information, including your mineral account details, can be found by registering for an account on their website: www.cagi.com

Capitol Appraisal Group Contact Information

2025 Valuation:	(512) 233-2121
2025 Ownership:	(737) 587-3150
OR Call	(817) 284-0024, Option 3

Inquiries for years 2024 and prior:
(817) 284-9101

Important Change for Heavy Equipment Dealers in 2026

Texas House Bill 3424 brings significant changes to filing requirements for Heavy Equipment Dealers beginning in 2026.

*****New Quarterly Filing Schedule*****

Starting January 1, 2026, Heavy Equipment Dealers will transition from a monthly to a quarterly reporting and remittance schedule. The Texas Comptroller will introduce a new Quarterly Heavy Equipment Inventory Tax Statement form to support this change.

Dealers must deposit unit property taxes collected on sales, leases, or rentals by the **20th day of the month** following each calendar quarter.

Reporting Period	Filing & Payment Due Date
January – March 2026	April 20, 2026
April – June 2026	July 20, 2026
July – September 2026	October 20, 2026
October – December 2026	January 20, 2027

New Recordkeeping Requirement for Heavy Equipment Dealers – HB 3424

Effective January 1, 2026, Texas House Bill 3424 introduces a mandatory recordkeeping requirement for Heavy Equipment Dealers. Under this new legislation, dealers must retain documentation related to all sales, leases, and rentals for a minimum of four years.

The bill removes an older requirement that dealers file duplicate statements with Appraisal District's Office.

Action Required: Update your systems and processes before January 2026!
Please contact us with questions.

817-884-2869
vlt@tarrantcountytx.gov

PROPERTY TAX

HELPFUL PROPERTY TAX TIPS

Attention Dealers: Don't Miss the Deadline: Yearly Tax Declarations Due Soon

Due Date: February 1 of every year

Required forms:

- Motor Vehicle Inventory – Form 50-244
- Vessels Inventory– Form 50-259
- Heavy Equipment Inventory – Form 50-265
- Manufactured Housing Inventory– Form 50-267

These forms report the number of units sold over the previous 12-month period (January–December) for the prior tax year.

What to Expect in December:

To help you prepare for next year, the Tax Office will mail the following:

- 2026 Unit Property Tax Factor
- The Declaration Form

Important Tip:

Even if no sales occurred, you must still file a declaration showing zero units sold.

Submission:

- To the Tarrant County Tax Office:
- Email: VIT@tarrantcountytx.gov
- Mail: PO Box 961018, Fort Worth, TX 76161-0018

- To the Tarrant Appraisal District
- Email: declaration@tad.org
- In Person/Mail: 2500 Handley Ederville Rd, Fort Worth, TX 76118

Stay ahead of the deadline. Questions? Contact us at the email above.

DEALER SPECIAL INVENTORY TAX REMINDERS

Dealer's Special Inventory Annual Tax Cycle

December

Annual Inventory & Tax Rate Letters Mailed: Tax Office mails letter with Unit Property Tax factor to use for the upcoming calendar year. Dealers will use these rates starting in February (to report January sales).

January

Escrow Transfer to Pay Property Taxes: December Monthly Statements for the prior year are processed. The Tax Office transfers escrowed funds to pay property taxes.

Deficiency Notices Mailed (if applicable): If the escrowed funds do not cover the total balance due, a Deficiency Notice is mailed to the dealer, reflecting the remaining balance.

Property Taxes are due: January 31, 2026 deadline to pay current taxes without penalty and interest.

February

Declaration must be filed by February 1, 2026: Dealers submit Annual Declarations to both the tax office and to the Tarrant Appraisal District (TAD). TAD assigns value for the current year based on the declaration reflecting prior year sales.

Current year monthly reporting begins: Motor Vehicle, Vessels, and Manufactured Housing dealers begin submitting monthly statements and paying (if applicable) the Special Inventory Tax into an escrow account, using the rates received in December. Heavy Equipment Dealers will start filing quarterly in 2026.

August-September

Values Received from Tarrant Appraisal District: Tax Office receives certified values for the current year from the Tarrant Appraisal District. These values are used to prepare the annual Property Tax Statement.

October

Annual Property Tax Statements Mailed: Dealers receive annual tax statements showing the total taxes due with an important message. *Important Note: Statement includes "Do Not Pay from this statement." The escrow will be applied against taxes due and deficiency notice will be mailed if balance is due.*

Report Your Special Inventory Tax Statements Online!

Did you know you can now easily file your monthly Special Inventory Tax (SIT) Statements through the Tarrant County Dealer Portal? It's fast, secure, and convenient—no paperwork required.

What You Can Do:

Report zero sales

Enter sales manually

Upload your sales file

Ready to Sign Up?

Visit the Dealer Portal to get started.
<https://sitportal.tarrantcountytx.gov>

Need help with sign-up instructions?
Email us at Vit@tarrantcountytx.gov.

MILITARY VETERANS

THANK YOU FOR YOUR SERVICE

To the veterans who are part of our team — thank you for continuing to serve through your dedication and commitment each day.

Andy Nguyen,
Chief of Staff
Saundra Hatchett,
Customer Service Representative
Jesus Castaneda,
Training Coordinator
Mathew Lopez,
Part Time Registration Clerk



How the Tarrant County Tax Office Supports Veterans

by Jesus Castaneda, Training Coordinator

At the Tarrant County Tax Office, we are proud to serve those who have served. Veterans and their families can access several important services through our office, including:

Disabled Veteran License Plates

Veterans with a service-connected disability rating of 50% or more (or 40% due to amputation of a lower extremity) are eligible to apply for Disabled Veteran license plates for their car, light truck, or motorcycle. The first set of plates costs only \$3 annually and is exempt from regular registration fees. Additional sets are available with standard registration fees. Veterans may also request the International Symbol of Access (ISA) on their plates if eligible (with a certified doctor's prescription). Apply in person at your local Tarrant County Tax Office

- Required documents: VA disability rating letter and discharge papers (DD-214)
- Download the application form (VTR-615) www.txdmv.gov/sites/default/files/form_files/VTR-615.pdf
- Doctors prescription if the ISA is being requested

Property Tax Exemptions for Disabled Veterans

Veterans with a service-connected disability rating of 10% or more may qualify for partial or full property tax exemptions on their primary residence.

The exemption amount depends on the disability rating. 100% disabled veterans may receive a full exemption from property taxes. Surviving spouses and minor children may also qualify under certain conditions.

Contact the Tarrant Appraisal District at 817-284-0024 to apply. The VA disability rating letter and discharge document (DD-214) may be required.

Learn more about veteran property tax exemptions:

tvc.texas.gov/news/property-tax-exemptions-available-to-veterans-per-disability-rating

KUDOS FROM OUR CUSTOMERS!

Nicole Davis, Mansfield

"Every year I am utterly impressed at how incredibly efficient this entire county operates in the tax assessor office. Today was no exception. You are the best in the country I've ever seen."

Diego, Property Tax

From manager, Letty: Diego assisted Ms. Fowler navigate through the county website to obtain additional information regarding the delinquent tax sale. She was "grateful".

Julia, Property Tax

"You are a true professional, highly concerned about doing a complete and thorough job ensuring you exemplify excellent quality, quantity and a high level of exceptionally great customer service, and I thank you from the bottom of my heart. I thank you Julia, again for your pleasant, calm, demeanor and above all, your accuracy and time efficiency in getting the job done far beyond what was expected."

Diego, Property Tax

From manager, Letty: Diego received a comment card for two consecutive weeks! One taxpayer mentioned how he was the first to step in and help, and how great his customer service was. Another thanked him for doing an "awesome job helping" them understand their tax information. Keep up the good work, Diego!

Motor Vehicle Staff

From the Compliance Team at the Texas Department of Motor Vehicles: The DFW Dealer Compliance team visited several dealers in the area this week. More than once, Tarrant County dealers said how much they appreciate the office staff over there. One dealer said, "Tarrant County tries to help. They don't all do that."

Maria, Property Tax

From manager, Letty: Taxpayer visited the counter and shared that Maria consistently goes above and beyond to assist her during each visit. She said Maria is "always helping her with her account and is great."

Javier, Property Tax

From manager, Letty: Taxpayer emphasized how much she values excellent customer service and wanted to make sure management was aware of the outstanding support she received from Javier. She said Javier is doing a great job!

Tamara, Northeast

"Tamara was amazing. Very professional, patient and kind! Thank you Tamara, you made my day. You never know what people are going through and what your kindness means."

Amber, Downtown Motor Vehicle

"Great service! Amber was very friendly and made the experience truly stand out and noticeable in the best way!"

Mayra, Property Tax

"She was so helpful and knowledgeable. Even after I left, she continued to work on it. And then when I met her last week, it all got resolved. You probably already know this, but you just need to know you've got a really great employee! No one likes paying property taxes... But if it goes to great people like her, it makes it more palatable. Give her a raise!"

**Thank you to all employees for
being kind and helpful to our
customers and for providing
EXCELLENT customer service.**



PURPOSE:

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